

Behavioral Health Integration provider training schedule

Helping providers post Phase 1 go-live

Register now for upcoming provider readiness trainings

| Date | Training Topic | Target audience | Link |
|-------------------------------|--|--|----------------------------|
| Feb 11 10AM-12PM | Virtual Office Hours This is an opportunity for providers to drop-in and ask the Division of Medical Assistance and Health Services (DMAHS) and the 5 managed care organizations any questions about the integration post go-live. This virtual office hours will cover the following topics: <ul style="list-style-type: none">• Enrollment and Credentialing• Claims and Billing• Prior Authorization• Other general BH Integration questions | All behavioral health providers | (Register) |
| Feb 25 10:30AM-12PM | Claims Refresher This session will focus on processes and policies to submit claims and be reimbursed by managed care organizations. The training will largely cover topics from the previous Claims training (e.g., billing codes, submission process, clean claims, common errors, and appeals), which was held on Oct 24th, 2024. | Behavioral health providers looking to better understand claims & billing for BH services | (Register) |
| Mar 12 2-3:30PM | Prior Authorization Refresher This session will focus on the requirements and processes for prior authorization of BH services through managed care organizations, including which services require prior authorization, required fields, and submission and determination procedures. The training will largely cover topics from the previous Prior Authorization training, which was held on Nov 21st, 2024. | Behavioral health providers seeking to better understand prior authorization for BH services | (Register) |